



AMERICAN ASSOCIATION  
OF MEDICAL ASSISTANTS®

# CMA (AAMA)®

## Recertification by Continuing Education Application

*A publication of the Certifying Board of  
the American Association of Medical Assistants®*



**APPLY ONLINE!**

Eligibility rules apply

Go to the AAMA website  
at [www.aama-ntl.org](http://www.aama-ntl.org)



The Certification Program of the Certifying Board of the AAMA is accredited by the National Commission for Certifying Agencies (NCCA) as a result of demonstrating compliance with the NCCA Standards for the Accreditation of Certification Programs. The NCCA is the accrediting body of the Institute for Credentialing Excellence (ICE). The NCCA Standards were created to ensure that certification programs adhere to modern standards of practice for the certification industry.



# CMA (AAMA)<sup>®</sup> Recertification by Continuing Education Application

A publication of the Certifying Board of the American Association of Medical Assistants<sup>®</sup>

**Questions? Call the AAMA Recertification/Continuing Education Department at 800/ACT-AAMA or 800/228-2262.**

*The Certifying Board (CB) of the American Association of Medical Assistants does not discriminate among applicants on the basis of age, sex, race, religion, or national origin. The CB's policies and fees are subject to change without notice.*

## Recertification of the CMA (AAMA)<sup>®</sup> Credential

The CMA (AAMA)<sup>®</sup> designates a medical assistant who is credentialed through the Certifying Board (CB) of the American Association of Medical Assistants (AAMA). The CMA (AAMA) credential must be recertified every 60 months to provide evidence of current competency and knowledge, and thus better protect patients. All CMAs (AAMA) employed or seeking employment must have current certified status to use the CMA (AAMA) credential. Failure to recertify will result in an *expired* status.

## CMA (AAMA) Expiration and Recertification Dates

Once initial certification or recertification status is obtained, the CMA (AAMA) credential will be current for 60 months through the last day of the calendar month in which initial or recertification status was granted. Candidates who successfully recertify their CMA (AAMA) credential will receive a digital badge. CMAs (AAMA) may print wallet cards and a certificate themselves via their BadgeCert account through the BadgeCert website. Digital badging is cutting-edge technology that allows CMAs (AAMA) to securely—and quickly—share their credential across the web, on resumes, in email signatures, and via social media outlets to celebrate and validate their achievement.

## Renewal of Expired Credentials

Any CMA (AAMA) not recertifying on or before the expiration date of their credential will be considered as having an expired credential and will be required to pay a \$50 reactivation fee in addition to the recertification fee in order to recertify. This applies to recertification by continuing

education or exam. Any CMA (AAMA) whose credential has been expired for more than three months forfeits the right to reactivate the credential by continuing education and must sit for the CMA (AAMA) Certification Exam. Payment of a \$50 reactivation fee plus the recertification by exam will be required.

## Required Recertification Points

A total of 60 recertification points is necessary to recertify the CMA (AAMA) credential. A minimum of 10 points is required in each of the general, administrative, and clinical content areas. (See “Accepted Areas of Content.”) The remaining 30 points may be accumulated in any of the three content areas.

- 10 administrative
- 10 clinical
- 10 general
- 30 points from any combination of the above three categories

**AAMA CEU credit minimum:** At least 30 of the required 60 recertification points must be accumulated from AAMA-approved continuing education units (CEUs). If desired, all 60 points may be AAMA CEUs.

**Non-AAMA credit maximum:** A maximum of 30 recertification points may be accumulated from sources other than AAMA CEUs (e.g., college or university credit, physician CME credits, and contact hours).

- AAMA CEU credits: 30-point requirement
- Non-AAMA credits: 30-point maximum

**Minimum program length:** A minimum of one contact hour is required to earn one point toward recertifying the CMA (AAMA) credential. A contact hour is defined as a typical 50-minute classroom instructional session, or its equivalent.

**Time limits for recertification points:** Unless recertifying for the first time, points toward recertification are valid only if earned after the most recent recertification. In addition, credits must be earned in the 60

months prior to the month in which the application is submitted. A different time limit for recertification points applies to CMAs (AAMA) who are recertifying for the first time.

## Recertification Points Policy for First-Time Certificants

CMAs (AAMA) recertifying for the first time may apply a maximum of 20 recertification points (AAMA-approved points or non-AAMA-approved points) earned in the three months prior to initial certification toward recertification.

This policy change applies only to CMAs (AAMA) recertifying for the first time. It does not apply to those CMAs (AAMA) who have recertified previously.

Other recertification policies, such as 30 of the 60 recertification points being from AAMA CEUs, and at least 10 certification points being from each of the general, administrative, and clinical categories, remain in effect.

Course credits earned and required for graduation from a medical assisting program **cannot** be used toward initial recertification.

## Converting to Recertification Points

- 1 continuing education unit (CEU) = 1 recertification point
- 1.5 continuing education units = 1.5 recertification points
- 1 continuing medical education (CME) credit = 1 recertification point
- 1 contact hour = 1 recertification point
- 1 college credit hour (quarter or semester) = 15 recertification points

## Multicategory Course Credit

Some AAMA programs cover content in more than one category. If a program is listed for 2 credits, the applicant may split the points between the categories (e.g., 1 clinical and 1 general) or assign 2 points to either category.

## Accepted Areas of Content

Credits will be accepted only if they relate to topics and competencies listed on the [Content Outline for the CMA \(AAMA\) Certification Exam](#), the [Occupational Analysis of Medical Assistants](#), or the [Advanced Educational Topics for Medical Assisting](#).

- The applicant is responsible for using these documents to determine the correct content area for each point.



## Recertify Online!

Applicants who accumulate all 60 points in the required content areas through with a minimum of 30 through the AAMA CEUs may [apply online](http://www.aama-ntl.org) at [www.aama-ntl.org](http://www.aama-ntl.org).

**Your online recertification status will be updated immediately. If problems need to be rectified, processing may take up to 30 days.**

- If a continuing education program covers more than one content area, points should be assigned based on the length of time devoted to each area.
- Medical assisting educators must apply credits earned from programs designed to enhance teaching skills (e.g., curriculum development and methods) to the general category. Points are not granted for teaching courses for academic credit.
- CPR is not a requirement for CMA (AAMA) recertification. However, two-year CPR cards issued within the applicant's recertification period will be counted for four clinical AAMA recertification points. Up to three two-year CPR cards may be submitted for a total of 12 CEUs. Applicants may submit a copy of the front and back of the card(s). Do not send originals.

## Authorship and Item Writing

See "[Find CEUs](#)" webpage for policies on earning recertification points for authorship and CMA (AAMA) Exam item writing.

Non-AAMA CEU documentation can now be uploaded at any time during your certification period for review and approval. Once non-AAMA CEUs have been reviewed and approved, the CEUs will be posted to your transcript.

## How to Document Recertification Points

Record recertification points in the following ways:

1. Online
2. Complete the Recertification by Continuing Education Verification by Mail Application form (see last page of this document for form)

**Required documentation for AAMA CEUs.** The applicant's AAMA Transcript must accompany the application.

**Required documentation for non-AAMA recertification points.** Official documentation issued by the sponsor granting the credit must be attached to the application, and should include the following:

1. Date credit was earned
2. Name of sponsor issuing credit
3. A course description or content outline for each educational activity
4. Amount and type of credit awarded (e.g., CEU, CME, contact hour, or college credit)
5. A certificate of completion or attendance for each activity bearing the number of contact hours awarded

**Do not send originals.** Documentation submitted will not be returned to the applicant. Documentation submitted separately from the application and payment will not be reviewed and will not be returned.

## Incomplete Applications

Incomplete or incorrect applications or failure to document proof of each activity will result in failure to recertify. Applicants who submit incomplete applications or fail to provide adequate documentation will be allowed 60 days from issuance of notice to resolve the outstanding issue(s). This additional time does not extend the 60-month certification period. If all documents are not submitted within the 60-day period, the applicant must reapply and pay all fees.

## Applications Submission Timelines

Recertification by Continuing Education Applications can be submitted at any time before the certification expiration date. If all continuing education requirements are met and application fee submitted, the application will be processed, and the new certification period will not begin until the original certification period has ended (e.g., the application is submitted on October 13, 2023, and the certification expiration date is January 31, 2024, the new certification period will begin on January 31, 2024). **Those selecting this option cannot apply any recertification points earned during the period the recertification application has been submitted and their certification expiration date to their next certification period.**

Applicants wishing to have their certification period begin immediately upon submitting their application must select "Early Recertification" on the application or notify the Continuing Education Department in writing. If "Early Recertification" is selected, the new certification period will begin the month in which the recertification application is received in the AAMA Executive Office.

Applicants are advised to review the "Certification Information" section of their "[My Account](#)" page.

## Processing Period

### • CEUs Submitted Online

Recertify and update your status *instantly* online or by phone by completing all 60 CEUs in the required content areas through AAMA and pre-approved online non-AAMA CEUs.

### • Non-AAMA CEUs

**Regular:** Mail your completed application to the AAMA or upload your non-AAMA CEUs documentation [online](#). Review of recertification applications can take up to 30 days. If all criteria are met, recertification is granted.

**Expedited online:** To expedite processing with non-AAMA CEUs, [apply online](#) and upload your non-AAMA CEUs documentation along with an additional \$30 processing fee. Your application will be reviewed within five to seven business days. If all criteria are met, recertification is granted.

*If problems need to be rectified, processing may take*

## Felonies/Professional Misconduct: Requesting a Waiver to Recertify

Generally, individuals who have been found guilty of a felony, pleaded guilty to a felony or had a professional license, registration, or certification denied, revoked, suspended, or subjected to probationary conditions by a regulatory authority or certification board are not eligible for the CMA (AAMA) Exam. However, the Certifying Board may grant a waiver based upon mitigating circumstances. If you wish to request that the Certifying Board permit you to take the exam, you must submit a [Request for Waiver Form](#) (available at [www.aama-ntl.org](http://www.aama-ntl.org)) and written evidence, such as the following, that demonstrates you should not be prevented from recertifying your CMA (AAMA) credential.

1. A written explanation of the events regarding the incident(s), including your age at the time of the incident(s)
2. Copies of official documentation related to the incident(s), such as police reports and court documents
3. Any additional information regarding remedial measures imposed by the court
4. Documentation of a waiver granted after the incident(s) by a government agency or other entity
5. At least two written employer/character references
6. The length of time since the felony was committed

See the [Request for Waiver Form](#) (available at [www.aama-ntl.org](http://www.aama-ntl.org)) for important details.

*up to 30 days.*

## Membership Status

AAMA membership should not be confused with certification. A CMA (AAMA) need not be a member of the AAMA, nor currently employed, in order to recertify.

## Release Policies

Certification status is a matter of public record and may be released. Whether an individual is a CMA (AAMA), and whether a CMA (AAMA) is current, is of public record and can be divulged upon inquiry. The following information is *not* of public record and cannot be divulged without the written permission of the CMA (AAMA):

- Certification date
- Certification number
- Categories qualified under
- Number of recertifications
- Number of activities listed in the continuing education registry
- Personal information, such as contact information, except as indicated in the Applicant Agreement

## CMA (AAMA) Recertification by Continuing Education

### Continuing Education Verification for Mail-In Applications

Name: \_\_\_\_\_

Member—AAMA ID Number: \_\_\_\_\_

Nonmember—Last Four Digits of Social Security Number: \_\_\_\_\_

Page Number: \_\_\_\_\_

Read the application instructions before completing this sheet. Enter or neatly PRINT the information. On each page you use, enter your name, your AAMA member ID number or last four digits of Social Security number for nonmembers, and the page number.  
To convert credits to points, see “[Converting to Recertification Points](#)” in the instructions. For information on how to determine the content category, refer to the section “[Accepted Areas of Content](#).” Supportive documents must be attached to this form.

**Note:** This form is for mail-in applications only. Complete the fillable form, print, and mail to the AAMA according to the application instructions.

**Applicants for online recertification do not need to fill out this form.**

1	2	3	4	5	6	7	8	9
Date of Activity (m/d/y)	Organization Presenting Program	Program Title	Amount and Type of Credit Earned (e.g., CEU, CME, contact hour, or college credit)	Recertification Points				
				Points per Content Area				
				AAAMA CEUs	Other Credit	Gen.	Adm.	Clin.
If using more than one page, copy the cumulative total for each column (5–9) from the previous page <input type="checkbox"/>								
3/19/18	AAMA	Depression in Geriatric Patients	4 CEUs	4		2	2	
4/24/18	Trident Chapter of Medical Assistants	Medical Nutritional Needs	3 CEUs	3		3		
6/21/18	South Carolina Society of Medical Assistants	Aspects of Diabetes	2 CEUs	2				2
8/9/18	Tri-City Chapter of Medical Assistants	Improving Your Coding Skills	4 CEUs	4			4	
2/21/19	AAMA	Introduction to Microbiology	15 CEUs	15				15
10/15/19	Tri-City Chapter of Medical Assistants	Hepatitis In-service	1 CEU	1				1
11/24/19	South Carolina Society of Medical Assistants	Child Abuse	4 CEUs	4		2	1	1
10/11/20	U. of South Carolina	AIDS Awareness	1 Credit Hr.		15	7.5		7.5
11/17/21	Administrative Seminars Inc.	Personnel Management	8 CEUs		8		8	
9/17/22	American Heart Association	Basic Life Support (BLS) for Health Care Professionals	4 CEUs	4				4
Total points in each column (5–9):				37	23	14.5	15	30.5
(If using more than one page, copy the cumulative total for each column (5–9) to the top of the next page.)								

## CMA (AAMA) Recertification by Continuing Education

## Continuing Education Verification for Mail-In Applications

Name: \_\_\_\_\_

Member—AAMA ID Number:

Nonmember—Last Four Digits of Social Security Number:

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Page Number:

Read the application instructions before completing this sheet. Enter or neatly PRINT the information. On each page you use, enter your name, your AAMA member ID number or last four digits of Social Security number for nonmembers, and the page number.

To convert credits to points, see “**Converting to Recertification Points**” in the instructions. For information on how to determine the content category, refer to the section “**Accepted Areas of Content**.” Supportive documents must be attached to this form.

**Note:** This form is for mail-in applications only. Complete the fillable form, print, and mail to the AAMA according to the application instructions.

To convert credits to points, see “**Converting to Recertification Points**” in the instructions. For information on how to determine the content category, refer to the section “**Accepted Areas of Content**.” Supportive documents must be attached to this form.

**Note:** This form is for mail-in applications only. Complete the fillable form, print, and mail to the AAAMA according to the application instructions

*Applicants for online recertification do not need to fill out this form.*

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>
<b>Date of Activity (m/d/y)</b>	<b>Organization Presenting Program</b>	<b>Program Title</b>	<b>Amount and Type of Credit Earned</b> <small>(e.g., CEU, CME, contact hour, or college credit)</small>	<b>Recertification Points</b>		<b>Points per Content Area</b>		
				AAMA CEUs	Other Credits	Gen.	Adm.	Clin.
(If using more than one page, copy the cumulative total for each column (5-9) from the previous page <input type="checkbox"/> )								
<b>Total points in each column (5–9):</b>								
<b>(If using more than one page, copy the cumulative total for each column (5–9) to the top of the next page.)</b>								



# CMA (AAMA) Recertification

## By the Continuing Education by Mail Method Application



### For Office Use Only

Date PM: \_\_\_\_\_

Batch #: \_\_\_\_\_

ID #: \_\_\_\_\_

CK #: \_\_\_\_\_ \$ \_\_\_\_\_

### Instructions

- 1) Enter or neatly **print** all information applicable to you.
- 2) Verify your CMA (AAMA) expiration date on the "My Transcript" page of the AAMA website or by calling the AAMA.
- 3) Enclose all required attachments (see "How to Document Recertification Points"). Fasten multiple pages securely together.
- 4) Include payment. The nonrefundable application fee is \$80 for members and \$160 for nonmembers. An additional \$50 reactivation fee is required if your certification has expired.
- 5) Keep a copy of the application and its attachments for your records.
- 6) Print out completed electronic form or tear off and mail the application and required attachments to the AAMA:

AAMA Recertification Dept.  
20 N. Wacker Dr., Ste. 3720  
Chicago, IL 60606

**Questions? Call:** 800/228-2262

**Website:** <https://www.aama-ntl.org>

☐ I agree to receive certification-related text messages and emails. Message and data rates may apply. This agreement isn't a condition of any purchase.

### Applicant Agreement

By virtue of submitting this application and payment of the recertification fee online or by mail or phone, all applicants confirm that they have read and understand the requirements, policies regarding recertification, fees, and refund policy. They also agree that if any part of this application be fraudulent or materially false, it will result in forfeiture of all fees and/or rights obtained as a result of this application.

Information on this form may be used for statistical, research, and member recruitment purposes; access thereto will be under the direction of the Certifying Board of the AAMA.

Member—AAMA ID Number: \_\_\_\_\_

Nonmember—Last Four Digits of Social Security Number: \_\_\_\_\_

Last Name: \_\_\_\_\_

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Street Address Line 1: \_\_\_\_\_

Street Address Line 2: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

ZIP + 4: \_\_\_\_\_ - \_\_\_\_\_

Home Phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Work Phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Extension: \_\_\_\_\_

Email: \_\_\_\_\_

Previous Last Name: \_\_\_\_\_

☐ **I have verified my CMA (AAMA) expiration date.** I have confirmed the date by viewing it on the [AAMA website](https://www.aama-ntl.org) or by calling the AAMA.

☐ **I want to recertify early.** If my application is approved, I understand that my new expiration date will be 60 months from the month in which I have been recertified.

☐ **I am requesting a waiver.** I have reviewed the "Felonies/Professional Misconduct: Requesting a Waiver to Recertify" section of this application, and I am requesting a waiver for eligibility to recertify my CMA (AAMA) credential. *I understand that by requesting this, my application for recertification by continuing education will be put on hold while this request is in review, and my recertification may be delayed.*

### Fees

Check the appropriate box:

☐ AAMA Member .....\$80

☐ AAMA Nonmember .....\$160

☐ Reactivation .....\$50

Enclosed is my:

☐ Money Order #: \_\_\_\_\_ \*

☐ Cashier's/Certified Check #: \_\_\_\_\_ \*

☐ Institution Check Number #: \_\_\_\_\_ \*

*\*Make payable to the American Association of Medical Assistants or AAMA.*

Charge my credit/debit card checked below:

☐ American Express ☐ Visa ☐ Mastercard ☐ Discover

Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Cardholder Name (Print Neatly): \_\_\_\_\_

Cardholder Signature: \_\_\_\_\_

**Do not send personal checks. A \$25 administrative fee will be assessed for returned checks, charge-backs, or declined charge payments. All fees are nonrefundable and nontransferable.**