



LAKE BUENA VISTA GAZETTE

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Bare Necessities



Opportunities abound beginning Friday, with education sessions that will revitalize you as a medical assistant practitioner or educator. First-time attendees and students, the AAMA Board of Trustees wants to meet you at a special get-together on Friday morning. On Saturday, everyone is welcome to increase their leadership and organizational knowledge by attending the House of Delegates meetings and participating in Reference Committee hearings. State and chapter leaders, don't miss the event specially designed for you—the State Leaders session on Sunday at 1:15 PM.

Along the way, we throw in some food, fun, and recognition! On Friday evening, the Board of Trustees will join you at the Welcome and Awards Celebration in Salon I-V, where the Awards Committee will welcome all conference attendees and salute the deserving winners of the 2023 Excel Awards. Dessert and appetizers will be available from 7-7:30 PM.

And don't forget your legwarmers! Dress up for an 80s costume contest and enjoy giveaways. Come dressed as your favorite 80s rockstar; TV, movie, or video game character; or anyone you associate with the decade for a chance to win rad prizes!



Allergy Alert

As part of reasonable efforts made by the AAMA to accommodate the needs of attendees, we respectfully request that you do not bring any nut products into the conference. Thank you for your consideration.

If you have any allergy concerns, please email Conference@aama-ntl.org.

Be Prepared with the Conference App

Keep your finger on the pulse with the AAMA Annual Conference app for your smartphone via CVENT! With this free app, you'll be able to access a wealth of information about the conference, including speaker and session information, schedules, and maps. But there's more: you can access scheduling changes and session updates through the app.

All registrants will receive an email inviting them to download the CVENT app through their usual app store (Android and Apple). Instructions will be included in that email.

Search into the Unknown

If you're interested in participating in the AAMA scavenger hunt, stop by the AAMA Help Desk for instructions.

Other News and Important Reminders

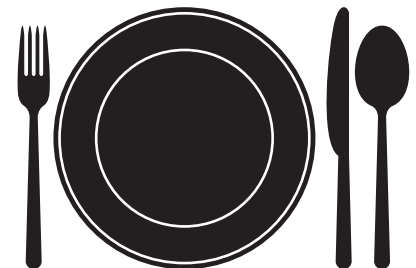
Need Help On-Site? Go to the AAMA Help Desk

To ask any conference- or AAMA-related questions, head to the AAMA Help Desk.

AAMA staff will be available to answer any questions you may have in the area designated the East/West Registration Desk according to the hours noted in the Agenda of Events in the on-site program and CVENT app. This is also the place to pick up your registration packets.

Don't Forget to Meal Plan

Be our guest for numerous food options! To keep your mind sharp, plan how you'll fit meals into your busy conference schedule.



Friday through Sunday

Continental breakfast is included in full or day-of registrations for Friday, Saturday, and Sunday.

All lunches and dinners (excluding the Presidents Banquet) are the responsibility of each attendee.

Friday Only

There will be drinks and appetizers available at the beginning of the Welcome and Awards Celebration on Friday.

Sunday Only

If you registered for the entire weekend or for Sunday, you're invited to attend dinner during the Presidents Banquet.

Yom Kippur Meal Accommodation

A kosher dinner will be available before sundown for those celebrating this High Holy Day on Sunday, Sept. 24.

All registrants were sent a poll checking whether you intend to attend this dinner **instead of** eating during the Presidents Banquet. If you haven't already submitted the poll, please email Conference@aama-ntl.org immediately to check that we can accommodate you.

Monday Only

Breakfast, lunch, and dinner are the responsibility of each attendee.

How We Track CE Session Attendance: Badges Are a Must

You must wear your conference badge at all CE sessions and food events. This requirement is in place to ensure that the limited space available is enjoyed by conference registrants rather than non-registrants.

The AAMA will be using CVENT attendance tracking to more quickly and accurately process attendance at this year's conference. Attendee badges will be



scanned upon entry to all CEU sessions. Please wear your badge to all CEU sessions to ensure proper tracking of your attendance.

Friendly Reminder: Pack Masks

As the COVID-19 pandemic continues, many attendees may wish to bring masks to wear at the AAMA Annual Conference. Therefore, consider this your friendly reminder to be sure to pack enough for the weekend.

More Time to Shop

Check out the array of vendors in the Exhibitors Hall, which will be open two days this year! The event is open on Friday, Sept. 22, from 7 AM to 7 PM and Saturday, Sept. 23, from 8 AM to 7 PM.

Going Out in Style

Join the AAMA Board of Trustees for the Presidents Banquet at 7 PM on Sunday. We will salute state leaders with the Parade of Presidents and honor the departing and newly elected members of the Board of Trustees. And we'll do all of it in style: cocktail attire is the dress code for the event.

Delegates and Alternates: Got Changes or Questions?

If you're a delegate or alternate for the 2023 House of Delegates and you have any changes, questions, or concerns, stop by the Credentials Desk on Friday 1-2 PM to speak with Speaker of the House Aimee Wicker, CMA (AAMA), and Vice Speaker of the House Sherry Bogar, CMA (AAMA), CN-BC.

Share Your Experiences

The AAMA Board of Trustees and the Continuing Education Board want to hear from you. After the conference, you will receive an email directing you to two online surveys. One survey is for your feedback on the AAMA Annual Conference, and the other survey is for feedback on the continuing education sessions you attended (as well as your important suggestions for future topics). These surveys will be available for only one week, so please respond promptly. And make sure that your email address in your membership record is up to date.

We Proudly Present

Friday

The Certifying Board invites you to be a part of the ever-popular "CMA (AAMA) Knowledge Bowl" (2 GAC) on Friday at 3:30



PM. Team up with your peers to answer general, administrative, and clinical questions and win prizes! Teams of four are selected randomly, and educators are eligible to participate. Space is limited, so sign up early! Sign-up sheets will be in the AAMA Help Desk area.

Saturday

Tune in to a presentation from AAMA CEO and Legal Counsel Donald A. Balasa, JD, MBA, during the House of Delegates. Learn about the relationship of the AAMA Board of Trustees in relation to the Certifying Board (CB) of the AAMA and the Medical Assisting Education Review Board. Review the accreditation of the CB and the

CMA (AAMA) Certification Program under the NCCA Standards and ISO 17024. Discover the roles of the AAMA Continuing Education Board as both a provider and approver of AAMA CEUs. The presentation is on Saturday at 8 AM in Salon I-V.

Be prepared to ask questions about these topics, and email questions ahead of time to DBalasa@aama-ntl.org.

Sunday

The Continuing Education Board and the Practice Managers Task Force present Preethi Fernando, an award-winning author and inspirational speaker, who will offer an 8 AM Sunday session on "Employee Disengagement" (2 G).

And join us at the keynote special CE general session featured by the Florida state society: "The Other End of the Stethoscope" (2 G) at 10:15 AM in Salon

IV-V and Corridors. Keynote speaker, Marcus Engel, MS, CPSXP, CSP, is a certified speaking professional and author whose messages provide insight and strategies for excellent patient care.

Weather Forecast



If you're planning any sightseeing during your stay, we hope the weather will bid fair, but you can check the forecast at <https://www.weather.com>.